

MONDIALE VGL

These contractual conditions apply to the Services provided by Mondiale VGL Pty Ltd. These Trading Conditions contain exclusions of liability and indemnities in favour of Mondiale VGL Pty Ltd. You should read these Trading Conditions carefully.

1. Definitions

Agreement means these Terms and Conditions, together with any Authority and Customer credit application.

Authority means any authority by which the Customer appointed Mondiale VGL to act on its behalf.

Carriage means carriage by vehicles and conveyances of all kind including acts in furtherance of an act of carriage by another or a specific means, whether by air, sea or land transport, or any combination of such transport modes

Carrier means any party involved in the Carriage of Goods whether by airfreight, sea freight or land transport

Connected Party means in relation to the Goods the Owner, exporter, importer, supplier, purchaser, Carrier or any agent of any of the aforementioned parties, other than Mondiale VGL.

Consequential Loss means any loss or damage which:

- (a) does not arise naturally or in the usual course of things; or
- (b) constitutes, or arises from or in connection with, a loss in revenue, profit or opportunity or a loss of goodwill or business reputation, even if such loss or damage arises naturally or in the usual course of things.

Container means any container, flexitank, trailer, transportable tank, flat, pallet or any equipment used to carry or consolidate goods and any equipment of or connected thereto.

Customer means:

- (a) Where there is an Authority, the customer named in the Authority, including its employees, officers, agents and contractors.
- (b) Where there is no Authority, the person instructing Mondiale VGL to provide the Services; and
for the avoidance of doubt, the Customer may also be the Owner.

Dangerous Goods means any Goods which are, or may become, hazardous, volatile, explosive, flammable, radioactive, likely to harbour or encourage vermin or pests, or capable of posing a risk or causing damage to any person or property.

Fees means Mondiale VGL's fees for the Services as set out in any quotation, rates schedule, tariff or as otherwise notified to the Customer or a Connected Party and any other amounts payable under these Terms and Conditions.

Force Majeure Event means anything outside of the reasonable control of Mondiale VGL including, without limitation, fire, flood, drought, storm (or other adverse weather conditions), lightning, act of God, peril of sea or air, explosion, radioactive or chemical contamination, sabotage, accident, embargo or trade restriction, blockade, labour dispute, strike or shortage, accident at works or wharf, civil commotion, curfew, act of war, actual or threatened act of terrorism, pressure waves caused by aircraft or other devices, breakdown or stoppage of slurry pipeline, transfer vessels, motor vehicles or any part of the works from which the Goods are supplied or to which the Goods are destined, meteorites, epidemic, pandemic, the act of an Authority or Law to contain a pandemic or epidemic, plague, quarantine.

Goods means the goods, including packaging, pallets or containers, the subject of the Services.

Government Authority means any government agency, authority, department or body, exercising jurisdiction in any nation, state, port or airport.

Heavy Vehicle National Law means the *Heavy Vehicle National Law Act 2012 (QLD)* including all regulations made under that Act, the respective Australian state and territory laws adopting the schedule to that Act and any other laws regulating the road transport of goods by heavy vehicles.

Law means any law, regulation, rule or international convention.

Loss means any loss, cost, damage, expense, claim, demand, action, proceeding or liability of any kind, (including legal costs on an indemnity basis) and whether actual, prospective or contingent and whether ascertained or unascertained.

Mondiale VGL means Mondiale VGL Pty Ltd ABN 68 002 433 267 and its nominees, agents and employees.

Owner means the owner, importer or exporter of the Goods, or a person authorised to act on behalf of the owner or importer of the Goods.

Perishable Goods means any Goods liable to waste, deterioration or spoilage, and includes without limitation fruit, vegetables, dairy products, meat, and animals.

PPSA means the *Personal Property Securities Act 2009 (Cth)*.

Related Company means a related body corporate within the meaning of section 50 of the *Corporations Act 2001*.

Services means the work performed by Mondiale VGL in relation to the Goods, whether as agent or principal, including facilitating the import, export, transport, or storage of the Goods and any ancillary acts for those purposes, including preparing any documentation or providing any information to a Government Authority.

SBC contract means a contract that is either a "small business contract" or a "consumer contract" as defined in section 23(3) of Schedule 2 to the *Competition and Consumer Act 2010 (Cth)*, but does not include:

- (a) a contract of marine salvage or towage;
- (b) a charter party of a ship;
- (c) a contract for the carriage of goods by ship;
- (d) a contract that is not a standard form contract; or
- (e) a "small business contract" where the Customer does not employ fewer than 20 persons.

Subcontractor means a third party (and their employees, agents and contractors) engaged to provide all or part of the Services.

Terms and Conditions means these terms and conditions.

Transport Document includes a bill of lading, waybill, consignment note, or similar carriage document.

A reference to Mondiale VGL's Fees includes any taxes, including goods and services tax, payable in respect of the Services.

2. General

- 2.1 Mondiale VGL is not a common carrier. Mondiale VGL will not be liable as a common carrier.
- 2.2 These Terms and Conditions take priority over and will prevail to the extent of any inconsistency with the Authority, any credit application made by the Customer, the Customer's terms and conditions or other document issued by the Customer. Any terms and conditions set out in any Transport Document issued by Mondiale VGL take priority over these Terms and Conditions in respect of the Carriage of the Goods.
- 2.3 The Agreement is governed by the laws of New South Wales, Australia. Mondiale VGL and the Customer submit to the jurisdiction of the courts of New South Wales and of the Federal Court of Australia.

- 2.4 A variation of these Terms and Conditions will only be valid if in writing and signed by each party or signed by a person with the authority to bind each party.
- 2.5 Mondiale VGL may assign its rights and obligations under the Agreement without the Customer's consent. The Customer must not assign its rights and obligations under the Agreement without Mondiale VGL's written consent.
- 2.6 Any notices under these Terms and Conditions must be in English and in writing.
- 2.7 Subject to clause 16, all rights, indemnities and limitations of liability contained in these Terms and Conditions will have their full force and effect, despite:
- (a) any breach of term or condition of these Terms and Conditions, the Agreement, or any collateral agreement by Mondiale VGL;
 - (b) the performance or non-performance of the Services;
 - (c) the delivery or non-delivery of the Goods; or
 - (d) the expiry or termination of the Authority.
- 2.8 Without limiting the effect of clause 2.7, clauses 2.5, 2.12, 3.15, 4.3, 6.12 – 6.16, 7.3, 7.4, 7.5, 10, 11, 13, 14, 15 and 16.11 of these Terms and Conditions will survive termination.
- 2.9 If a condition or part of a condition of this Agreement is unenforceable, it must be severed from and does not affect the rest of the Agreement.
- 2.10 Mondiale VGL is not bound by any waiver, discharge or release of a condition or any agreement which purports to change this Agreement, unless it is in writing and signed by or for Mondiale VGL.
- 2.11 A reference in this Agreement to any law or convention includes any statutory modification, substitution or re-enactment of it.
- 2.12 If the Customer is a trustee of a trust, the Customer:
- (a) will provide Mondiale VGL with a copy of the trust deed and any documents amending that trust deed;
 - (b) will notify Mondiale VGL of any change in trustee of the trust;
 - (c) agrees that these Terms and Conditions apply to, and all requests for Services placed by the Customer with Mondiale VGL are placed by, the Customer in its personal capacity and as trustee of the trust.
- 2.13 Any party that enters this Agreement as a disclosed or undisclosed agent agrees to be joint and severally liable for the debts, liabilities and obligations of the principal under this Agreement.

3. Services

- 3.1 Services are provided by Mondiale VGL subject to these Terms and Conditions.
- 3.2 Without limitation to other methods of acceptance, by instructing Mondiale VGL to provide the Services the Customer agrees to be bound by the Terms and Conditions.
- 3.3 The Goods are at the risk of the Customer at all times.
- 3.4 Mondiale VGL may agree or refuse to provide Services at its discretion.
- 3.5 Mondiale VGL is authorised by the Customer to choose the method for performance of the Services at Mondiale VGL's complete discretion.
- 3.6 The Customer authorises Mondiale VGL to open any package containing Goods, and do any other thing in order to inspect or weigh the Goods.
- 3.7 The Customer agrees that:

- (a) the value of the Goods will not be declared or inserted into a Transport Document or contract for the purpose of extending a Carrier's liability unless the Customer provides express written instructions to Mondiale VGL to do so, and if required, the Carrier agrees;
 - (b) where a Subcontractor's or Carrier's charges may be determined by the extent of liability assumed by the Subcontractor or Carrier, no declaration of value will be made for the purpose of extending the liability of the Subcontractor or Carrier, and the Goods will be dealt with at the Customer's risk for minimum charges, unless the Customer provides written instructions to the contrary to Mondiale VGL;
 - (c) Mondiale VGL reserves the right to not make any declaration or take any action in respect of the Customer's Goods unless the Customer has provided Mondiale VGL with sufficient notice, written instructions and the documents necessary to take that action in relation to those Goods.
- 3.8 At any time, Mondiale VGL may, acting reasonably, deem that certain Goods are Dangerous Goods.
- 3.9 Mondiale VGL at its reasonable discretion may destroy or otherwise deal with any Goods Mondiale VGL considers are Dangerous Goods, without notice or compensation to the Customer.
- 3.10 Mondiale VGL's delivery obligations are satisfied if Mondiale VGL delivers the Goods to the delivery address instructed by the Customer, and a person at that address provides a receipt or signs a delivery docket, or if authorised by the Customer, the Goods are left at the delivery address without obtaining a receipt or signed delivery docket.
- 3.11 If a person at the delivery address cannot or refuses to take delivery of the Goods, or the Goods cannot be delivered for any other reason, the Customer authorises Mondiale VGL to deal with the Goods at Mondiale VGL's reasonable discretion, including storing, disposing of, or returning the Goods.
- 3.12 The Goods may be stored at any place at the absolute discretion of Mondiale VGL at the Customers' expense.
- 3.13 If Mondiale VGL stores the Goods, Mondiale VGL may require that the Customer remove the Goods from storage by giving notice delivered to an address provided by the Customer to Mondiale VGL.
- 3.14 Mondiale VGL may elect to unpack Goods from a Container and make the Goods available for collection by the Owner in place of delivering the Goods to the Owner in a Container. Where the Goods are provided to the Owner in a Container, without limiting any other clause of this Agreement, the Customer is responsible for returning the Container as directed by Mondiale VGL empty with interiors clean and odour free. The Container must be returned within the time period prescribed by Mondiale VGL or the Carrier. The Customer will be liable for any charges incurred as a result of the return of the Container outside of the time period nominated by Mondiale VGL or the Carrier.
- 3.15 Where the Customer, Owner or consignee of the Goods is insolvent, placed under external administration, bankrupt or deceased and Mondiale VGL has not received authority from the Shipper, exporter or Supplier of the Goods to release the Goods to the Customer, Owner or consignee, Mondiale VGL is authorised to return any Goods to the Shipper, exporter or supplier of those Goods.
- 3.16 The Customer irrevocably appoints Mondiale VGL with the power and authority to take any action and execute any document in the name of and on behalf of the Customer as required by Mondiale VGL to provide the Services.
- 3.17 The Customer agrees that Mondiale VGL may receive and retain for its own account remuneration, allowances, brokerages and commissions from shipping and forwarding agents, shipping lines, insurance brokers, airlines and any other persons with whom Mondiale VGL deals or that are payments of the nature commonly received by freight forwarders and that Mondiale VGL is not required to disclose the receipt and retention of such amounts to the Customer, even, without limitation, if acting as agent for the Customer.

4. Customer Obligations

- 4.1 The Customer will provide Mondiale VGL with all assistance, information and documentation necessary to enable Mondiale VGL to provide the Services, and punctually comply with any Law or request from a Government Authority.
- 4.2 The Customer is under a continuing obligation to provide any information which may materially affect the capacity of the Customer or Mondiale VGL to perform its obligations under the Agreement.
- 4.3 The Customer will keep confidential Mondiale VGL's Fees or charges and any waiver, discount, release or indulgence provided by Mondiale VGL in relation to the provision of the Services.

5. Instructions

- 5.1 Any instructions given by the Customer must be in writing in English and be legible.
- 5.2 Mondiale VGL has the discretion to refuse to accept the Customer's instructions.
- 5.3 Sufficient notice of instructions must be given by the Customer to Mondiale VGL to enable Mondiale VGL to follow those instructions. If insufficient notice is given and Mondiale VGL attempts to adopt the Customer's instructions, Mondiale VGL is not deemed to have accepted the instructions.
- 5.4 If Mondiale VGL accepts the Customer's instructions on one occasion, Mondiale VGL will not be bound by those instructions when providing Services in the future.
- 5.5 If Mondiale VGL accepts the Customer's instructions to perform the Services in a particular way, it will give priority to that method, but may depart from that method at its reasonable discretion.

6. Fees

- 6.1 Mondiale VGL's Fees are earned on the earlier of the commencement of the performance of the Services (or part thereof), or when the Goods are delivered to Mondiale VGL or its subcontractors.
- 6.2 Mondiale VGL's Fees may include any disbursements and other amounts that Mondiale VGL is required to pay third parties in connection with the Services. Mondiale VGL at its discretion may vary its Fees if the amount of any such disbursements change. Where reasonably practicable, Mondiale VGL will provide notice or any material change the Fees. However, there may be times where Fees increase without notice.
- 6.3 The Customer agrees that Mondiale VGL may charge its fees and/or recover its administrative costs by way of increasing the amount charged to it by third parties, such as disbursements, when invoicing those amounts to the Customer and that there is no obligation on Mondiale VGL to separately show this portion of the fee on any invoice.
- 6.4 Mondiale VGL is not precluded from invoicing Fees or raising a debit in respect of any Services or disbursement lawfully due to it, notwithstanding that a previous invoice or debit has been raised in respect of the Services or disbursement and whether or not notice was given that further invoices or debits were to follow.
- 6.5 Mondiale VGL's Fees must be paid within any credit terms agreed between Mondiale VGL and the Customer and in the absence of any agreed credit terms, by the date stated on the invoice (the **Due Date**). Time is of the essence in respect of the Customer's obligations to make any payment to Mondiale VGL in connection with this Agreement.
- 6.6 Mondiale VGL at its discretion may determine its Fees, including by weight, measurement or value, including without limitation, by volumetric conversion. All freight moved by air is subject to volumetric conversion on the basis of one kilo being the equivalent of six thousand cubic centimetres. Freight moved by other means is subject to volumetric conversion on the basis of relevant industry standards or as modified by the carrier's standard trading conditions.
- 6.7 Mondiale VGL may re-weigh, re-measure or re-value the Goods at any time, and amend its Fees at its reasonable discretion.
- 6.8 Any information contained in a quotation provided by Mondiale VGL in relation to the Fees applies to the specific item, weight and volume quoted, designated Services and standard of Services, and is

only valid until the earlier of 14 days after being provided, the quote being withdrawn or the quote expiring.

- 6.9 A quotation is not an offer and is not binding on Mondiale VGL. A quotation may change based on changes to freight, insurance, warehousing, fees, and any other charges, with or without notice to the Customer. If any changes occur in the rates of freight, warehousing, statutory fees or any other charges applicable to the Goods, quotation and charges are subject to revision accordingly with or without notice to the Customer.
- 6.10 Fees due to Mondiale VGL are payable in Australian dollars unless invoiced by Mondiale VGL in another currency. Mondiale VGL is entitled to charge a currency conversion fee when it receives payment in a currency other than Australian dollars.
- 6.11 Unless otherwise stated, Mondiale VGL's Fees are exclusive of goods and services tax.
- 6.12 The Customer remains responsible for the payment of Fees:
- (a) even where an arrangement is made for the Fees to be paid by another person;
 - (b) whether or not the Goods are delivered or damaged or the Services performed as instructed.
- 6.13 If the Fees are not paid in full within 7 days of the Due Date then, without limitation to its rights, Mondiale VGL may charge interest on the late payment at the published business overdraft rate of the Commonwealth Bank of Australia.
- 6.14 The Customer will not defer, set-off or withhold payment of any amount payable to Mondiale VGL by reason of any claim the Customer has, or claims it has, against Mondiale VGL.
- 6.15 Any credit terms provided by Mondiale VGL may be terminated or altered at any time by Mondiale VGL.
- 6.16 Mondiale VGL reserves the right to offset any amounts receivable from the Customer against any amounts payable to that Customer or any company affiliated with the Customer or any Related Body Corporate of the Customer. This right exists irrespective of the date the liability has been created or debt incurred with Mondiale VGL.

7. Subcontractors and agency

- 7.1 The Customer authorises Mondiale VGL to:
- (a) subcontract all or part of the Services to a Subcontractor; and / or
 - (b) as the agent of the Customer, contract with a third party service provider on behalf of the Customer on any terms whatsoever, including terms that limit or exclude the liability of the third party service provider.
- 7.2 The Customer authorises a Subcontractor to subcontract all or part of the Services.
- 7.3 All exclusions or limitations on the liability of Mondiale VGL in these Terms and Conditions extend to protect:
- (a) all Subcontractors;
 - (b) the agents, employees and servants of any Subcontractor or Mondiale VGL; and
 - (c) any person engaged to provide all or part of the Services.
- 7.4 The Customer undertakes that it will not make any claim against, or impose any liability upon, any Subcontractor in connection with the provision of the Services or the Goods.
- 7.5 The Customer undertakes that it will indemnify any Subcontractor from and against any Loss if a claim is made against a Subcontractor by any party (including the Customer) in connection with the provision of the Services or the Goods.

7.6 For the purpose of clauses 7.3 and 7.5, Mondiale VGL acts as trustee on behalf of and for the benefit of any Subcontractor, and to this extent each Subcontractor is deemed to be a party to this Agreement.

8. Intellectual Property

8.1 The Customer agrees that Mondiale VGL retains all copyright and intellectual property subsisting in all documents and things created by, or for, Mondiale VGL in connection with the performance of the Services, including copyright and intellectual property that now exists or that later comes into existence. For the avoidance of doubt, Mondiale VGL owns and tariff schedule created or amended by Mondiale VGL in the performance of the Services.

9. Warranties

9.1 The Customer (on behalf of itself, the Owner, and any Connected Parties) warrants to Mondiale VGL that:

- (a) it is the owner of the Goods, or is the authorised agent of the owner of the Goods and is authorised to complete and sign documentation related to the Goods and the Services;
- (b) it enters into the Agreement on its own behalf, or in its capacity as the authorised agent of the owner of the Goods;
- (c) it and all Connected Parties have complied with all Laws relating to the Goods, including the nature, condition, packaging, handling, storage and Carriage of the Goods;
- (d) in engaging the Services from Mondiale VGL, it will not procure Mondiale VGL to perform any act in breach of any Laws;
- (e) it and all Connected Parties will observe all Laws and requirements of Government Authorities;
- (f) all information and documentation provided by the Customer and Connected Parties to Mondiale VGL is accurate and complete, and neither it nor a Connected Party has omitted to provide any requested or material information;
- (g) the Goods are packed to endure the ordinary risks of handling, storage and the Services, having regard to the nature of the Goods including without limitation, that in respect of temperature controlled goods, the Container has been properly pre-cooled or pre-heated and the Container's thermostatic controls have been correctly set;
- (h) the Goods will not damage or cause loss to the Shipping Containers, other goods, or other equipment;
- (i) the Goods and their carriage do not contravene any Laws;
- (j) the Goods are not Dangerous Goods, unless Mondiale VGL has agreed in writing to provide the Services in respect of those particular Dangerous Goods, and in which case, warrants that it has made full disclosure of Dangerous Goods and such Goods are distinctly marked; and
- (k) all Goods are adequately and accurately marked, labelled or branded;
- (l) it will ensure, so far as is reasonably practicable:
 - (1) the safety of any road transport performed for or on behalf of the Customer and it will meet its obligations under the Heavy Vehicle National Law where the Customer is the consignor, consignee, packer or loader of the Goods;
 - (2) that loads do not exceed vehicle mass or dimension limits;
 - (3) Goods are appropriately secured;
 - (4) shippers provide an appropriate and accurate container weight declaration;

- (5) your delivery requirements do not require parties in the supply chain to exceed speed limits, exceed regulated driving hours, fail to meet minimum rest requirement or drive while impaired by fatigue.
- (m) if the Customer acts for or on behalf of another party, that:
 - (1) no claim will be made against Mondiale VGL by any third party; and
 - (2) in the event that a claim is made against Mondiale VGL by an entity other than the Customer, that this Agreement is enforceable against that party.
- (n) it will not require Mondiale VGL to perform the Services in a manner that may contribute to a breach of the Heavy Vehicle National Law or prevent Mondiale VGL from taking all steps that it considers to be necessary to prevent a breach of the Heavy Vehicle National Law
- (o) it will inform Mondiale VGL immediately if the Customer becomes insolvent, is unable to pay its debts when they become due, the Customs or any third party institutes any insolvency, receivership or bankruptcy proceedings with respect of the Customer, the Customer makes a general assignment for the benefit of creditors or the Customer ceases to conduct business; and
- (p) it will notify Mondiale VGL prior to any change in its name.

10. Liability

- 10.1 Despite any other clause in these Terms and Conditions, where the Services involve the international Carriage of Goods, the liability limits of Mondiale VGL will not exceed the maximum liability limit of Mondiale VGL or the Carrier as determined under any international convention applying to relevant Carriage of the Goods including the Convention for the Unification of Certain Rules relating to International Carriage by Air, signed in Montreal in 1999 (Montreal Convention) and the International Convention for the Unification of Certain Rules relating to Bill of Lading signed at Brussels on August 25, 1924 (the Hague Rules), or those rules as amended by the Protocol signed at Brussels on February 23, 1968 (the Hague Visby Rules) and the SDR Protocol (1979). If any mandatory applicable laws provide compulsorily for different limits of liability, those different limits will apply.
- 10.2 Mondiale VGL and Customer acknowledge that Goods moving by airfreight or seafreight may necessary involve a part of transport undertaken by other means in order to comply with the terms of carriage under this or any contract between the parties. Where this is so, and no international treaty is applicable which covers the additional transport, the Customer's recovery of any loss or damage is against the carrier and is limited in accordance with the convention applicable for the majority of the transport, even where that convention does not envisage liability of the kind of transport concerned.
- 10.3 Without limitation, Mondiale VGL excludes all liability for loss, damage or delay to the Goods that occurs while the Goods are in the physical custody of a third party, including a Subcontractor.
- 10.4 To the extent permitted by Law, Mondiale VGL fully excludes all liability in respect of any claim made against Mondiale VGL, its employees, agents and Subcontractors, including without limitation, liability for fundamental breach of contract, or a negligent, unlawful, reckless or wilful act or omission.
- 10.5 Mondiale VGL is not liable for Consequential Loss suffered by the Customer, regardless of whether or not Mondiale VGL had knowledge that such damage may be incurred.
- 10.6 Without limiting any other clause of the Agreement, Mondiale VGL has no liability or responsibility for:
 - (a) the fact that there may be a change in the rates of duties, wharfage, freight, railage or cartage, or any other tariff before or after the performance of the Services or by virtue of the fact that there could have been a saving effected had the Services been performed in some other way or at a different time. This limitation applies despite any negligence or representation of Mondiale VGL;

- (b) any statement, forecast, information or the giving of advice (or the failure to give advice) in relation to the liability of the Customer to pay any amounts to any Government Authorities.
- 10.7 Mondiale VGL excludes from this Agreement all conditions, warranties, terms and consumer guarantees implied by Laws, general law or custom except any the exclusion of which would contravene any Laws or cause this condition to be void (**Non-Excludable Condition**).
- 10.8 Mondiale VGL's liability for any breach of a Non-Excludable Condition is limited, at Mondiale VGL's option, to supplying the particular Services again, or the cost of supplying the particular Services again.
- 10.9 Mondiale VGL will not be liable for omitting to inspect or take any other action in respect of Goods where Goods have been damaged or pillaged, unless the Customer provides Mondiale VGL with written instructions to take that action in relation to those Goods and Mondiale VGL accepts those instructions.
- 10.10 Where the liability of Mondiale VGL is not fully excluded by the Agreement, Law or otherwise, the liability of Mondiale VGL is limited to the lesser of Australian \$200 or the value of the Goods at the time the Goods were received by Mondiale VGL, in addition the maximum liability of Mondiale VGL for all claims arising out of any one incident or occurrence shall be limited to:
 - (a) in any case where liability arises as a result of mis-delivery, delay in delivery or non-delivery of any goods, to \$10,000; and
 - (b) in any other case to \$200,000
- 10.11 Mondiale VGL will not be in breach of any of its obligations to the Customer or liable for any Loss (including Consequential Loss) suffered by the Customer arising from or connected with Mondiale VGL's compliance with any Law, including without limitation disclosing confidential information to a Government Authority.
- 10.12 Without limitation to any other clause of the Agreement, Mondiale VGL will be discharged from all liability in connection with the performance of the Services or the Goods unless:
 - (a) notice of any claim is received by Mondiale VGL within 7 days of the earlier of the delivery of Goods, the date the Goods should have been delivered, or where the claim does not relate to loss or damage to Goods, the event giving rise to the claim; and
 - (b) suit is brought and written notice is received by Mondiale VGL within 9 months of the earlier of the delivery of the Goods, the date the Goods should have been delivered, or where the claim does not relate to loss or damage to Goods, the event giving rise to the claim.
- 10.13 Mondiale VGL will not be liable for any delay, failure to perform an obligation under the Agreement or Loss suffered by the Customer to the extent caused by a Force Majeure Event.
- 10.14 If a Force Majeure Event prevents or causes a delay in the performance of a Company's obligation exceeding 10 days, Mondiale VGL may terminate the provision of the Services by notice to the Customer.
- 10.15 Without limitation to any other clause in this Agreement, for Carriage by air, if the Carriage involves an ultimate destination stop in a county other than the country of departure, the Warsaw Convention or the Montreal Convention may be applicable and the relevant convention governs, and in most cases, limits the liability of air Carriers in respect of loss or damage to cargo.

11. Indemnity

- 11.1 The Customer indemnifies Mondiale VGL from and against (and must pay on demand for) all Loss arising directly or indirectly from or in connection with the Goods or the performance of the Services (including Consequential Loss), including Loss in connection with a breach of contract, or a negligent, unlawful, reckless or wilful act or omission by Mondiale VGL or its employees, agents and contractors.
- 11.2 Without limitation to clause 11.1 the Customer indemnifies Mondiale VGL from and against (and must pay on demand for) any Loss arising from:

- (a) all costs and liabilities, including charges payable by Mondiale VGL, for the use of Shipping Containers or transport equipment involved in Carriage, including the Customer's or Owner's failure to return, return by the due date, return within the "free" period and/or return empty, clean, or undamaged any Container or transport equipment involved in the performance of the Services;
- (b) all hire and other charges for the Customer's use of Containers or other transport equipment provided by Mondiale VGL pursuant to Mondiale VGL's contracts with the owner, lessee or operator of that Shipping Container or other transport equipment;
- (c) any claim against Mondiale VGL by a person who claims to have an interest in the Goods;
- (d) breach of this Agreement, including any warranty provided by the Customer;
- (e) any Loss, cost or liability incurred or suffered by Mondiale VGL as a result of releasing, delivering the Goods or providing a delivery order to the Customer or at the direction of the Customer or to any party entitled to delivery or a delivery order;
- (f) any claim for general average and will provide any security requested by Mondiale VGL for the release of any Goods that are the subject of a claim for general average;
- (g) any inspection of, or treatment of, the Goods by, or directed by, a Government Authority;
- (h) any penalties payable by Mondiale VGL (pursuant to a Court order or pursuant to an Infringement Notice) due to the Customer:
 - (1) providing information that is incorrect or misleading;
 - (2) omitting to provide material information required to the Government Authorities;
 - (3) providing information in a manner which does not enable Mondiale VGL to comply with the requirements of the Government Authorities for reporting in prescribed periods; and
 - (4) failing to provide information or documentation requested by Mondiale VGL;
- (i) penalties associated with the failure by the Customer to maintain or provide its documents or records in the manner and at the time contemplated by the Government Authorities;
- (j) penalties associated with providing misleading or deceptive information regarding the status of Goods, whether pursuant to the *Competition and Consumer Act 2010* (Cth, Australia), the Australian Consumer Law or other legislation;
- (k) the entry of an officer of a Government Authority on the premises of Mondiale VGL for the purpose of exercising any powers in connection with the Goods, the Customer, the Owner or the performance of the Services.

- 11.3 The Customer indemnifies Mondiale VGL from and against (and must pay on demand the amount of) all duty, goods and services tax, and any other fees and taxes incurred in connection with the Goods payable to a Government Authority.
- 11.4 The Customer indemnifies Mondiale VGL from and against (and must pay on demand for) all costs payable to third parties in relation to the Carriage, storage, treatment or entry of the Goods.
- 11.5 The indemnities in this clause 11 continue whether or not the Goods are pillaged, stolen, lost or destroyed.
- 11.6 The Customer agrees to pay any amounts claimed pursuant to the indemnities in clause 11 within 7 days of a demand by Mondiale VGL.
- 11.7 Without limiting clause 11.6, payment by Mondiale VGL to the consignor in respect of a claim relating to the release of the Goods, shall be sufficient for Mondiale VGL to recover money from the Customer pursuant to clause 11.2(d). Further, the Customer shall not be entitled to any offset for any money owed to it by the consignor.

12. Insurance

- 12.1 Mondiale VGL will not arrange insurance in respect of the Goods. The Customer is responsible for arranging insurance in respect of the Goods. If Mondiale VGL refers the Customer to an insurance company or broker, Mondiale VGL makes no warranty or representation in respect of the insurer or broker or the insurance offered.

13. Lien

- 13.1 From the time Mondiale VGL, or its servants or agents, receive the Goods into its custody, Mondiale VGL shall have a special and general lien on the Goods and a right to sell the Goods whether by public or private sale or auction without notice, for any unpaid amounts for freight, demurrage, container detention charges, duty, fines, penalties, salvage, average of any kind whatsoever and without limitation and for any and all debts, charges, expenses or any other sums due and owing by the Customer or the Customer's principals, servants or agents. In addition, the lien shall cover the all costs and expenses of exercising the lien, including the costs of a public or private sale or auction, legal costs and administration costs. The lien and rights granted by this subclause 13.1 shall survive delivery of the Goods and Mondiale VGL shall be entitled to retain the proceeds of sale of the Goods in respect of any outstanding amounts whatsoever referred to in this clause. The Customer accepts that any sums due and owing by the Customer are secured debts and that any payment made to Mondiale VGL in discharge of Mondiale VGL's lien does not amount to a preference, priority or advantage in any manner or turn.

14. PPSA

- 14.1 Terms used in clause 14 that are defined in the PPSA have the same meaning as in the PPSA.
- 14.2 Without limitation to other rights of Mondiale VGL, from the time the Goods are in the possession of Mondiale VGL or a Subcontractor, the Goods are subject to a continuing security interest in favour of Mondiale VGL for the payment of all amounts due and owing by the Customer under the Agreement Mondiale VGL will be deemed to have custody and possession of the Goods whether the Goods are in the actual physical custody and possession of Mondiale VGL or any Subcontractors and whether or not Mondiale VGL is in possession of any documents of title relating to the Goods. The Customer agrees that Mondiale VGL has possession of the Goods within the meaning of section 24 of the PPSA even if the Goods are in the possession of Mondiale VGL's Subcontractors.
- 14.3 The Customer acknowledges and consents to Mondiale VGL's registration and perfection of Mondiale VGL's security interest under the Agreement for the purposes of the PPSA.
- 14.4 The Customer will not grant a security interest to another person, or allow any encumbrance to arise, in respect of the Goods.
- 14.5 To the extent permitted by law, the Customer irrevocably waives any right it may have to:
- (a) receive notices or statements under sections 95, 118, 121(4), 125, 130, 132(3)(d) 132(4) and 135 of the PPSA; and
 - (b) redeem the Goods under section 142 of the PPSA;
 - (c) reinstate this Agreement under section 143 of the PPSA; and
 - (d) receive a verification statement.
- 14.6 The Customer will do all things and execute all documents reasonably necessary to give effect to the security interest created under this Agreement or comply with any reasonable request by Mondiale VGL in connection with the PPSA.

- 14.7 The Customer and Mondiale VGL agree not to disclose information of the kind mentioned in Section 275(1) of the PPSA, except in circumstances required by Sections 275(7) (b) to (e) of the PPSA. The Customer agrees that it will only authorise the disclosure of information under Section 275(7)(c), or request information under Section 275(7)(d), unless Mondiale VGL approves. Nothing in this subclause 14.17 will prevent any disclosure by Mondiale VGL that it believes is necessary to comply with its other obligations under the PPSA or any other law.

15. Uncollected goods

- 15.1 Mondiale VGL may at its discretion sell or otherwise dispose of Perishable Goods without notice to the Customer where the Goods are not collected immediately upon arrival, are insufficiently or incorrectly addressed or are not identifiable.
- 15.2 Without limitation to clause 15.1, Mondiale VGL may at its discretion sell or return Goods that cannot be delivered because they are insufficiently or incorrectly addressed, are not identifiable, are uncollected or not accepted after 21 days' notice to the Customer or where the Customer fails to pay any cost or do any action reasonably necessary for Mondiale VGL to deliver the Goods.
- 15.3 Where Mondiale VGL sells Goods under clauses 13, 15.1 or 15.2;
- (a) it does so as principal, not as agent, and is not the trustee of the power of sale;
 - (b) the Customer must pay all costs, charges and expenses incurred by Mondiale VGL in connection with the storage, sale or return of the Goods, which may be deducted from the proceeds of the sale of the Goods;
 - (c) Mondiale VGL is entitled to recover any deficit from the Customer where the proceeds of sale of the Goods do not satisfy the amounts payable to Mondiale VGL.

16. SBC Contracts

Mondiale VGL does not exclude or limit the application of any compulsory applicable Laws, including Schedule 2 of the *Competition and Consumer Act 2010* (Cth), where to do so would contravene those Laws or cause any part of this Agreement to be void.

If the Agreement is a SBC Contract, then:

- 16.1 The definition of "Loss" is amended to mean any actual or ascertainable loss, cost, damage, expense, claim, demand, action, proceeding or liability of any kind (including legal costs on an indemnity basis).
- 16.2 Clause 2.5 is modified, so that neither party may assign its rights or obligations under the Agreement without the written consent of the other party, which must not be unreasonably withheld.
- 16.3 Clause 3.12 is amended so that "absolute" is replaced with "reasonable".
- 16.4 Clause 6.1 is modified, so that the Fees are earned when the corresponding Service is performed or attempted to be performed, or where applicable, the corresponding disbursement is incurred.
- 16.5 If a variation to a quote or Fee under clauses 6.6 or 6.7 is material, where it is reasonably practical, Mondiale VGL shall give notice to the Customer of that variation.
- 16.6 If the Customer objects to a variation to a quote or Fee under clauses 6.6 or 6.7, but does not provide Mondiale VGL with acceptable alternative directions in respect of the goods, Mondiale VGL in its discretion may, deliver, return, store or otherwise deal with the Goods, and the Customer shall be liable for all Fees earned and costs incurred by Mondiale VGL in doing so.
- 16.7 Clauses 7.4 and 7.5 are modified, so that the Customer:
- (a) may make a claim against or impose liability upon any Subcontractor; and
 - (b) is not required to indemnify any Subcontractor from and against any Loss,
- to the extent that the claim, liability or Loss was caused by, or in connection with, a negligent, unlawful, or wilful act or omission by the Subcontractor.

- 16.8 Clauses 10.3 and 10.5 are modified so that Mondiale VGL's liability is not excluded to the extent that it was directly caused by or in connection with a negligent, unlawful, or wilful act or omission by Mondiale VGL or its employees, agents and contractors.
- 16.9 Clause 10.4 is modified so that Mondiale VGL will not be liable for Consequential Loss or indirect Loss, unless Mondiale VGL had actual knowledge that such loss might be incurred.
- 16.10 Clause 10.10 is modified so that Mondiale VGL's liability is limited to the lesser of the actual loss suffered by the Customer or \$200,000 in respect of any one incident or occurrence.
- 16.11 Clause 10.12 does not apply, and, without limitation to any other clause of the Agreement, Mondiale VGL will be discharged from liability in relation to any claim:
- (a) where the loss to the Customer results from the act of a Subcontractor; and
 - (1) Mondiale VGL's right to make a claim against that Subcontractor is subject to time limitations; and
 - (2) the Customer does not make its claim against Mondiale VGL within a period reasonably sufficient to allow Mondiale VGL to make a corresponding claim against the Subcontractor within any applicable time limitation period, or
 - (b) in all other cases, where the Customer does not make its claim within 2 years from the earlier of the delivery of the Goods, if the Goods are not delivered, the date the Goods should have been delivered or where the claim does not relate to loss or damage to Goods, the time of the event giving rise to the claim.
- 16.12 If requested by the Customer, Mondiale VGL will inform the Customer of any time limitation referred to in clause 16.11(a)(1).
- 16.13 The Customer is not required to indemnify Mondiale VGL under clause 11.1 or 11.2(a) or (b) where the Loss was caused by or in connection with a breach of contract, or a negligent, unlawful reckless or wilful act or omission by Mondiale VGL or its employees, agents and contractors.
- 16.14 Despite clause 16.13, the Customer remains liable to indemnify Mondiale VGL where Mondiale VGL was following a specific direction provided by the Customer.
- 16.15 Clause 13.1 is modified so that Mondiale VGL may only exercise its right of sale under a lien over Goods after Mondiale VGL has given 21 days' notice in writing to the Customer of its intention to do so.